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| Secure Trust Bank is an established, well-funded and capitalised UK retail bank. We operate principally from our head office in Solihull, West Midlands. The Group's diversified lending portfolio currently focuses on three sectors (i) Business Finance through its Asset Finance, Commercial Finance and Real Estate Finance Divisions (ii) Consumer Finance through its Motor Finance and Retail Finance Divisions (iii) Mortgages through its intermediary dedicated Mortgage Division.Our customers are at the heart of everything we do, but we can’t achieve our customer focused strategy without the right people in our team. At Secure Trust Bank, we know that people are our biggest investment, which is why a career with us is not just a job. It’s the chance to be part of something bigger, to add real value to the Bank and help us constantly improve, in order to achieve our ambition of becoming the best bank in Britain. We believe in giving our staff autonomy, with initiative and exceptional performance recognised through a variety of individual and team awards and incentives. All our employees have a tangible impact on the Group’s core values, and we are looking for candidates who are enthusiastic, proactive and enjoy working in a fast paced environment. So join us as we strive to Grow, Sustain and Love the way we work. |
| **Job Description** | ***Job Purpose****As Senior Infrastructure Engineer  you will be responsible for the design, configuration and technical support of the Group infrastructure, monitoring and maintaining the infrastructure to ensure reliable, effective and secure communications that supports our corporate systems.* *We are a fast growing business and as we continue to grow and diversify you will play a key role in supporting projects by providing technical guidance and designing technical solutions to business requirements, ensuring all new initiatives adhere to best practices, audit and regulatory requirements.****Key Responsibilities****As Senior Infrastructure Engineer  you will be responsible for the design, configuration and technical support of the Group infrastructure, monitoring and maintaining the infrastructure to ensure reliable, effective and secure communications that supports our corporate systems.* * *Extensive technical support experience (BAU & Projects)*
* *Extensive experience of implementing/managing technical projects.*
* *Willingness to mentor less experienced members of the team*
* *Ability to analyse technical issues quickly and methodically.*
* *Ability to work in a confidential manner, especially when working with sensitive information/data*
* *Hands-on experience troubleshooting hardware and software issues*
* *Demonstrable knowledge of Windows server 2016 and above, LANs, WANs, Virtualisation, network design, firewalls,*
* *Proven track record of delivering infrastructure change projects within time and to budget*
* *Excellent and practical knowledge of security, security techniques, there deployment and control within an IT environment*

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| **Specification** | ***Knowledge, experience, skills, other attributes**** *Windows Server 2016/2019/2022 & 2025*
* *Experience with VMware 5.5/6.0/6/5/6/7/7*
* *Active Directory and Group Policy*
* *Office 365 and Exchange 2016/2019*
* *Citrix Xenapp 6.5 & 7.6*
* Intune
* *Firewall experience – Checkpoint , Sonicwall, Meraki MX*
* *Networking experience LAN, WAN – Cisco & Meraki*
* *Cloud Skills – Azure Infrastructure , deployment & management*
* *O365 Configuration*
* *PowerShell Scripting*

***Qualifications**** *Pref ITIL 4 foundation -*
* *Any networking ( Cisco) , Virtualisation (VMware) or Microsoft qualifations*

***Essential Behaviours*** * Risk Aware – We keep our custmers and ourselves safe and secure
* Customer focused – Our customers are at the heart of everything we do
* Ownership – Being accountable and tking responsibility for our actions
* Performance Driven – To become the best bank in Britain we need to be accountable for what we do
* Team Oriented – We achieve more when we work well together
* Future Oriented - Embracing change and implementing good ideas gives us the competitive edge
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